

QUALITY POLICY

Eurl OSCO company is developing in a constantly changing environment. Customers are demanding more and more, while competition is immense. **Eurl OSCO** takes precaution of these external restrictions and adapts to the requirements of their environment.

Eurl OSCO places the satisfaction of its customers as its main strategic objective; which allows us to ensure our sustainability through the continued profitability of our activities.

In this context, **Eurl OSCO** maintains and improves its **Quality Management System** according to **ISO 9001 version 2015**. The latter is just one step from our strategic direction to generalize and apply by its employees, with knowledge of the modern management field.

Our **quality management system**, our path, depends on our commitment to provide for operations the resources needed for its implementation and improvement.

Our policy axes are as follows:

1. Satisfying the requirements of our clients by providing services that meet their expectations and the applicable legal and regulatory requirements in our sector of activity;
2. A commitment for the continuous improvement of our quality management system; And for our operations.
3. Listen to our clients and customers with relevant interests by developing effective communication.
4. Providing our clients with qualified employees;
5. Training and educating employees to develop their skills and enhance the administrative capabilities of the executives.
6. Ensuring the constant search for objective effectiveness (with a goal) for all of our process.
7. Cost containment.
8. Preserve and protect the health of personnel (in particular against COVID 19)

This quality policy, which will be reviewed during the management review to verify its efficiency and consistency with our goals and strategy, will be implemented through:

- ❖ Planning quality goals defined accurately with pervasive and periodic review and development.
- ❖ Maintaining **ISO 9001:2015 certification**.

Sharing the values of quality will allow for, at the same time, the clarity in communication, with a flexible approach and respect for the requirements of our customers; to ensure their satisfaction, enhance the profitability of our activities and contribute to the development of our employees.

Hassi Messaoud on **September 12th, 2021**



General Director

